



Public Schools Complaint Procedure

Step 1:

If you have a concern regarding the educational services provided to your eligible students at the high school, you should first contact Mrs. Laura Rakoczy Assistant Principal and Title I Coordinator at 717-560-3097 or by email at rakoczla@mtwp.net

If you have a concern regarding the educational services provided to your eligible students at the middle school, you should first contact Dr. Christine Resh, Principal and Title I Coordinator at 717-560-3111 or by email at reshch@mtwp.net

Mrs. Laura Rakoczy
Assistant Principal, Title I Coordinator
Manheim Township High School
P.O. Box 5134
Lancaster, PA 17606

Dr. Christine Resh
Principal, Title I Coordinator
Manheim Township Middle School
P.O. Box 5134
Lancaster, PA 17606

Step 2:

If no satisfactory resolution is agreed upon after communication with Mrs. Rakoczy or Dr. Resh, you should complete the complaint form available on the district website and contact:

Mrs. Jessica O’Gorman
Director of Federal Programs, Curriculum & Instruction
Manheim Township School District
Box 5134, School Rd.
Lancaster, PA 17606

Step 3:

Please note that if this complaint remains unresolved, you have a right to appeal to the Pennsylvania Department of Education. You should address your appeal to the following address and include a copy of the complaint form and all resolution attempts to date:

Tucker McKissick
Federal Programs Regional Coordinator
Pennsylvania Department of Education
333 Market Street, 7th Floor
Harrisburg, PA 17126-0333